



Notice No: 13/2022  
15 Jul 2022

Traders and Declaring Agents

Dear Sir/Madam

**TRADENET EXTENDED DOWNTIME**

In addition to the usual housekeeping time for TradeNet on Sundays from 4am to 8am, we wish to inform you that Singapore Customs will be performing system maintenance work which will affect TradeNet for the following date(s) and time.

| <b>Date</b> | <b>Time</b> | <b>Duration</b> |
|-------------|-------------|-----------------|
| 31 Jul 2022 | 4am to 4pm  | 12 hours        |
| 7 Aug 2022  | 4am to 4pm  | 12 hours        |

2 You are advised not to submit any applications through TradeNet during the above mentioned period. Please submit your applications through TradeNet after the timing indicated above.

3 Please bring the contents of this Notice to the attention of your staff. Kindly plan in advance and submit applications before the downtime, to minimise disruptions to your business operations. We apologise for any inconvenience caused.

Yours faithfully

Wee Sok Cheng  
Acting Deputy Director, TradeNet Office  
for Director-General of Customs  
Singapore Customs

*(This is a computer-generated notice. No signature is required.)*

We hope that this notice has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this notice at [customs\\_documentation@customs.gov.sg](mailto:customs_documentation@customs.gov.sg).